**Statewide Central Navigation Call**  
 **March 3, 2022**

**Agenda**

* Welcome
* Information Sharing and Updates (10:00-11:00)
* Low Income Household Water Assistance Program (LIHWAP) and Low Income Household Energy Assistance Program (LIHEAP) Outreach – Matt Thomsen, DHHS
  + One time funding
  + Available Sept. 30, 2023 or funding runs out
  + Plan:
    - Eligible households receive assistance for past due balance or disconnection
    - Up to $2500 federal fiscal year
    - Cannot cover repairs/equipment
    - Community Actions may be able to assist upon referral
  + Application Process:
    - Access Nebraska
    - Online, paper, or phone application options
    - Those who are already receiving aid do not need to apply, call for eligibility
    - Income, citizenship/residency matches LIHEAP
  + Households will receive notification of aid, payment will be made directly to service provider
  + Turn around time?
    - Depends on household situation, if verification of income/etc. can impact timeframe, considered priority application, no interview required if all information is available, verification with utility vendor -- systems set in place to ensure 1 day turnaround, once eligibility is determined payment guarantee is delivered immediately to utility vendor, up to 3 business days to receive payment
  + Public list of vendors?
    - Not available yet, Matt will see if something can be made available for navigators
  + Unable to assist with equipment repairs (wells, etc.)
  + What if utility companies combine electric and water?
    - Working with utility provider to specify specific water funds
  + Heat emergency assistance: Oct 1 - March 31
  + Matt - attachments in Spanish?
* iServe Nebraska – BB Babalola and Emily Kluver, DHHS
  + Aim at replacing Access Nebraska in the future, both will run in tandem for the next few years
  + iServe Nebraska portal
    - Benefit discovery
    - Single, consolidated application process for (Medicaid, SNAP, LIHEAP)
    - Easy to find
    - PC, tablet, mobile compatibility
    - Options for those who don't have technology
    - Accessible and Secure
  + Self service account management
  + Access Nebraska account will be carried over to iServe
    - IF the password/username meet the requirements
  + 3 minute screen to determine eligibility for benefits
  + Landing page by April?
  + Training page available for Nebraskans and community partners
  + Community partners can apply for clients using similar system to Access Nebraska
    - Make account on behalf, etc.
  + First round English and Spanish, adding languages
  + Nebraskans needed for focus group (link) -- will be compensated
  + Community partner training will be available, live webinars that will be recorded
* Communication and Translation Workgroup – Mariana Munoz de Schell, Nebraska Children
  + Language Justice training opportunity
  + Learning activities to showcase importance of using heart languages
  + How to use Zoom interpretation devices
  + Free, open to the public
  + Date change: April 7, 8:30a - 10a
  + Email Mariana
  + Translation updates to website
    - Let NCFF know of areas where website needs to be updated in other languages
* Marketing Needs and Bring Up NE website – Brenda Weyers, Nebraska Children
  + 5 community videos are done except for Grand Island, will be done soon
  + All will be on Bring Up Nebraska
  + Survey: Toolkit with printed materials (NE Child Abuse Prevention Fund Board funding)
    - Contract with Firespring
    - Materials for each collaborative with contact information
  + April 1 - child abuse prevention month, each collaborative will get a standalone page on the Bring Up Nebraska website
  + Local list: what can NCFF staff help communities create?
    - Email Brenda with any needs: [bweyers@nebraskachildren.org](mailto:bweyers@nebraskachildren.org)
* Child Abuse Prevention Month campaign – Kathy Stokes, Nebraska Children
  + NE will respond to request to help promote/increase visibility of local community collaboratives
  + Webpage for each collaborative on Bring Up Nebraska
  + Prevention store -- 20 collaboratives, supplies should arrive by end of this month
  + Print resources inventory
  + Campaign toolkit
    - Hoping to be finalized by March 17
  + Events -- state centered and local
    - April 4: Pinwheel planning
    - Send Kathy specific events and dates so it can get in the media release ([kstokes@nebraskachildren.org](mailto:kstokes@nebraskachildren.org))
* April 13th and 14th Communities of Hope celebration – Jennifer Skala, Nebraska Children
  + Coordinator Survey
  + Should receive invitation and survey
  + Email Jenny ([jskala@nebraskachildren.org](mailto:jskala@nebraskachildren.org)) if you have not received either or both
* Policy Updates (11:00-11:30)
  + Legislative Days follow-up and Youth Advisory Board – Lincoln Arneal, Nebraska Children
    - 30 participants
    - Videos were recorded - detention centers, feminine hygiene for incarcerated women, mental health training in schools, redefining child abuse neglect
    - 11 members youth advisory council - Currently accepting memberships
  + Policy Review – Laurie Ponce, Coalition for a Strong Nebraska
    - Last day of public hearings (3/3)
    - Sen. Ben Hansen's bill up today to redefine child abuse/neglect
    - Next week, floor debate
    - Speaker announced long days as it's crunch time (session ends April 20)
    - Focus on priority bills and budget
    - Only 13 working days to work on 60 priority bills
    - 8 days dedicated to budget
    - \*may not get to all priority bills -- keep an eye on bills you've been watching, reach out to Co. for Strong Nebraska or senator for information
    - Several priority bills still in committee