**Statewide Central Navigation Call**
 **March 3, 2022**

**Agenda**

* Welcome
* Information Sharing and Updates (10:00-11:00)
* Low Income Household Water Assistance Program (LIHWAP) and Low Income Household Energy Assistance Program (LIHEAP) Outreach – Matt Thomsen, DHHS
	+ One time funding
	+ Available Sept. 30, 2023 or funding runs out
	+ Plan:
		- Eligible households receive assistance for past due balance or disconnection
		- Up to $2500 federal fiscal year
		- Cannot cover repairs/equipment
		- Community Actions may be able to assist upon referral
	+ Application Process:
		- Access Nebraska
		- Online, paper, or phone application options
		- Those who are already receiving aid do not need to apply, call for eligibility
		- Income, citizenship/residency matches LIHEAP
	+ Households will receive notification of aid, payment will be made directly to service provider
	+ Turn around time?
		- Depends on household situation, if verification of income/etc. can impact timeframe, considered priority application, no interview required if all information is available, verification with utility vendor -- systems set in place to ensure 1 day turnaround, once eligibility is determined payment guarantee is delivered immediately to utility vendor, up to 3 business days to receive payment
	+ Public list of vendors?
		- Not available yet, Matt will see if something can be made available for navigators
	+ Unable to assist with equipment repairs (wells, etc.)
	+ What if utility companies combine electric and water?
		- Working with utility provider to specify specific water funds
	+ Heat emergency assistance: Oct 1 - March 31
	+ Matt - attachments in Spanish?
* iServe Nebraska – BB Babalola and Emily Kluver, DHHS
	+ Aim at replacing Access Nebraska in the future, both will run in tandem for the next few years
	+ iServe Nebraska portal
		- Benefit discovery
		- Single, consolidated application process for (Medicaid, SNAP, LIHEAP)
		- Easy to find
		- PC, tablet, mobile compatibility
		- Options for those who don't have technology
		- Accessible and Secure
	+ Self service account management
	+ Access Nebraska account will be carried over to iServe
		- IF the password/username meet the requirements
	+ 3 minute screen to determine eligibility for benefits
	+ Landing page by April?
	+ Training page available for Nebraskans and community partners
	+ Community partners can apply for clients using similar system to Access Nebraska
		- Make account on behalf, etc.
	+ First round English and Spanish, adding languages
	+ Nebraskans needed for focus group (link) -- will be compensated
	+ Community partner training will be available, live webinars that will be recorded
* Communication and Translation Workgroup – Mariana Munoz de Schell, Nebraska Children
	+ Language Justice training opportunity
	+ Learning activities to showcase importance of using heart languages
	+ How to use Zoom interpretation devices
	+ Free, open to the public
	+ Date change: April 7, 8:30a - 10a
	+ Email Mariana
	+ Translation updates to website
		- Let NCFF know of areas where website needs to be updated in other languages
* Marketing Needs and Bring Up NE website – Brenda Weyers, Nebraska Children
	+ 5 community videos are done except for Grand Island, will be done soon
	+ All will be on Bring Up Nebraska
	+ Survey: Toolkit with printed materials (NE Child Abuse Prevention Fund Board funding)
		- Contract with Firespring
		- Materials for each collaborative with contact information
	+ April 1 - child abuse prevention month, each collaborative will get a standalone page on the Bring Up Nebraska website
	+ Local list: what can NCFF staff help communities create?
		- Email Brenda with any needs: bweyers@nebraskachildren.org
* Child Abuse Prevention Month campaign – Kathy Stokes, Nebraska Children
	+ NE will respond to request to help promote/increase visibility of local community collaboratives
	+ Webpage for each collaborative on Bring Up Nebraska
	+ Prevention store -- 20 collaboratives, supplies should arrive by end of this month
	+ Print resources inventory
	+ Campaign toolkit
		- Hoping to be finalized by March 17
	+ Events -- state centered and local
		- April 4: Pinwheel planning
		- Send Kathy specific events and dates so it can get in the media release (kstokes@nebraskachildren.org)
* April 13th and 14th Communities of Hope celebration – Jennifer Skala, Nebraska Children
	+ Coordinator Survey
	+ Should receive invitation and survey
	+ Email Jenny (jskala@nebraskachildren.org) if you have not received either or both
* Policy Updates (11:00-11:30)
	+ Legislative Days follow-up and Youth Advisory Board – Lincoln Arneal, Nebraska Children
		- 30 participants
		- Videos were recorded - detention centers, feminine hygiene for incarcerated women, mental health training in schools, redefining child abuse neglect
		- 11 members youth advisory council - Currently accepting memberships
	+ Policy Review – Laurie Ponce, Coalition for a Strong Nebraska
		- Last day of public hearings (3/3)
		- Sen. Ben Hansen's bill up today to redefine child abuse/neglect
		- Next week, floor debate
		- Speaker announced long days as it's crunch time (session ends April 20)
		- Focus on priority bills and budget
		- Only 13 working days to work on 60 priority bills
		- 8 days dedicated to budget
		- \*may not get to all priority bills -- keep an eye on bills you've been watching, reach out to Co. for Strong Nebraska or senator for information
		- Several priority bills still in committee